



Pegasus Logistics Quality Policy

Quality Policy

Pegasus Logistics Group works tirelessly to serve our customers with excellence, take care of our employees, and make a difference in our community. Our goal is to be innovative problem solvers and great stewards of our client-centric culture. We provide flexible and tailored solutions in the logistics and transportation industry that focus on client needs and business goals.

Pegasus Logistics Group is committed to continuous improvement and compliance with applicable requirements. Therefore, Pegasus Logistics Group has established a Quality Management System aligned with the strategies of our corporate headquarters. The Quality Management System guides our culture, employees, leadership, and decision making to measure and improve our performance.

As a company we have implemented the following systems and procedures to support us in our goal of total customer satisfaction and continuous improvement throughout our organization:

- Customer feedback process and methodology
- Customer complaints and claims procedure
- Employee training and development
- Business strategy measurable goals
- Performance, development, and financial management reviews